

**Business Wireless High-speed Internet Service Agreement ( \$ 149.95 per month + tax )**

- Up to 4.0 Mbps download, and 2.0 Mbps upload speeds\*.
- Includes 20 email addresses and the rental of the customer premise equipment..
- 12 month non-cancellable contract applies.
- \$ 300.00 + applicable tax one time installation fee applies.

ISO 9001:2000



14015:1049114

**Client Information:**

Business Name:	<input type="text"/>	Contact Name:	<input type="text"/>
Address:	<input type="text"/>	City/Town:	<input type="text"/>
Postal Code:	<input type="text"/>	Phone Number:	<input type="text"/>
Username:	<input type="text"/>	Password:	<input type="text"/>

**Terms and Conditions:**

1. Upon signing this agreement, a Line of Site Study (LSS) will be performed to determine service availability. If the LSS determines that service is available, the installation will proceed and service charges will commence upon installation. If the LSS determines that no service, is available, then there is no obligation on the part of the client.
2. Installation cost is \$300.00 + tax ; Service cost is \$149.95 per month + tax; An initial 12 month non-cancellable contract applies upon signing this agreement.
3. Upon completion of the initial 12 month contract, the contract automatically renews on a month to month basis, cancellable upon 30 days notice. A \$ 150.00 equipment removal fee applies and Spectrum Group will remove the equipment from your house.
4. All monthly payments are done by Automatic Bank Withdrawal. The client will provide a VOID cheque with the signed agreement.
5. The installation charge, any miscellaneous fees and the remainder of the current month must be paid in full on date of installation.
6. If payment is not received by the 15th of every month, your internet account will be suspended until payment is received. If payment has not been received by the end of the month, your internet account will be terminated and equipment will be removed from your home. A \$300.00 reconnection fee will be applied plus all delinquent charges.
7. Spectrum Group is not responsible for security issues (Please install and regularly update virus software and install a firewall to protect yourself).
8. We employ only fully qualified installers. Spectrum Group cannot be held responsible for any minor cosmetic damage arising from our equipment being installed on your home such as screw holes and cable holes.

**Requirements:**

In order to use the net spectrum wireless highspeed internet service, your computer must have the following...

1. A working Network Card (NIC)
2. Any operating system with PPPoE support (For Windows 95, 98, ME and 2000, we provide PPPoE Software)

**Checking this box indicates that you have read, understood & agree to the terms & conditions listed above.**

\*Fair Use Policy In Effect. Fair Use stipulates that we retain the right to monitor bandwidth usage on each connection and make adjustments as necessary to ensure that all clients get their fair share of bandwidth.



NetSpectrum is a division of Spectrum 2000 Communications Group Inc. (Spectrum Group)